Ts’kw’aylaxw First Nation Health

35100 Hwy 99 North

250-256-1359

Medication request & pick up & Delivery. Guild-Lines

1) RX will be picked up and delivered on Mondays and Fridays; exceptions will be made in case of an emergency on any other day during the week.
2) When you receive a prescription or it is sent directly to Pharmacy, you must call them to confirm order processing. They will not fill Rx automatically anymore.
3) Please call at least a day or 2 ahead of time at the Pharmacy to ensure it will be ready in time for pick up.
4) All RX pick up requested by care staff are to be called in to authorize pick up person.
5) Please let Home Care staff know if you have a family member who will be picking up your Rx in advance.
6) Please ensure someone is home to receive the RX on your behalf.
7) When picking up prescriptions, the worker will ensure that each label is the correct name. If there is a shortage, there will be a note attached to your prescription.
8) Prescriptions that require special handling (refrigeration, etc.). Please advise staff prior to pick up.